

LEVEL 3 IMPROVEMENT TECHNICIAN

Work smarter, increase profitability,
address skills shortages

Lean Six Sigma



Level 3 Improvement Technician apprenticeship is a development programme for employees who want to broaden their continuous improvement knowledge and skills. Focus is on key Knowledge, Skills and Behaviours required for the delivery of improvement activities at work. Suitable for employees who have some responsibility within an operational team.

The programme integrates into any existing Lean Six Sigma strategy and Continuous Improvement philosophy and our continuous improvement "experts" become an integral part of your workforce.

Level 3 Improvement Technician covers the following areas:

- Problem definition and prioritisation - problems, tools and methods to support prioritisation of solutions
- Project management and scoping - how to select, plan and scope and manage improvement projects and establish clear objectives for project success
- Effective teamwork - effective teams plus necessary skills and behaviours to work in a successful team focusing on communication
- Principles and methods – Lean and Six Sigma Tools and Techniques, Process Mapping and analysis, SIPOC
- Project management tools – business case, project planning and communications tools to support successful improvement projects
- Change management - key skills to manage change, focusing on coaching and support for team members going through change. Includes resistance to change, impact of change, aligning behaviour and values
- Data, statistics and analysis - acquisition of data, tools and methods of data analysis
- Capability and control – Analysing capability. Sustainability and best practice. Benchmarking

The programme is delivered using a mix of full group face to face workshops, smaller improvement project team workshops, and ongoing blended learning methods. We support, train and mentor a group of your existing employees, inspiring them to deliver tangible and measurable improvements as part of their everyday responsibilities



For more information, please contact: Liz Allan, Apprenticeship Programme Lead

Email: liz.allan@exelin.co.uk

Tel: 07394 561193